

# **ALTERNATIVE DISPUTE RESOLUTION SYSTEM IN JUSTICE DELIVERY SYSTEM; ITS ADVANTAGES IN DISPOSING OF CIVIL CASES**

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## **ABSTRACT**

The disillusionment and frustration of people over the inordinate delay in dispensation of justice today looms large as a great threat to erode the confidence of people in the justice system of the country. Undoubtedly litigants in India are facing a great hardship in seeking their rights redressed from the court at every level, as the court in India are dealing with the formidable task in disposing of the arrears of millions of cases and the process of adjudication stands crumbled at large. The reasons being lack of infrastructure, in adequate staff, less number of judicial officers/judges from lower judiciary to higher judiciary, in addition to this said factors uncontrolled urbanization, overpopulation and callous attitude of the bureaucrats are the chief reasons for flooding of litigations. It is the constitutional obligation of the judiciary to exercise its jurisdiction to reaffirm the faith of the people in the judicial set up. We have been establishing Fast Track Courts and conducting Lok-Adalats and continually talking about rendering quality justice and speedy justice but in fact, there is no significant movement forward in this direction and it is a fact that the government and the authorities may soon be forced to think at providing speedy remedy from civil courts at any cost. Therefore, evolution of new juristic principles for dispute resolution is not only important but also imperative. The concept of conflict management through alternative dispute resolution (ADR) has introduced a new mechanism of dispute resolution that is non-adversarial. The object of ADR is to resolve all kinds of disputes out-side the traditional system of court proceedings. It aims to reduce the cost of litigation, providing fair resolution on time and to maintain harmonious commercial relationships.

**KEY WORDS** Dispute,Resolution,Arbitration, Conciliation,Mediation, Negotiation,Fast Track Courts,Lok-Adalats etc.