

**INFORMATION INFRASTRUCTURAL FACILITIES TO MEET  
COMMUNITY INFORMATION NEEDS AT COMMUNITY LIBRARIES OF  
DISTRICT HAMIRPUR, HIMACHAL PRADESH**

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**ABSTRACT**

The present paper reports the results of the study conducted on community information needs and role of informational infrastructure available at highly literate Himalayan district of Hamirpur, Himachal Pradesh in India. The study sought to discover community information needs and how far community libraries are helping them in fulfilling those needs. Besides, the paper also covers community perceptions about community libraries and their services. The study was comprised by a questionnaire covering 34 community libraries at different regions in district Hamirpur. A total number of 404 questionnaires were received back out of 600 distributed questionnaires with the response rate of 67.33%. The major findings of the survey include that majority of users of community libraries are school and college students (62.87%); the books and periodicals were the most accepted means of accessing the information; the maximum Community library users are not satisfied with the services and resources available and they want availability of more ICT (Information and Communication Technology) based services in community libraries with extended hours for library consultation.

**KEYWORDS:** Community Information Needs, Informational Infrastructure, Community Libraries